LASAN DATA CENTER

INFORMATION, INSIGHTS, AND ANALYSIS FROM LA SANITATION

environment LA SANITATION

CITY OF LOS ANGELES

March 1, 2019

This week, CSLA reporting includes data through February 23, 2019. In the past 7 days, LASAN CSLA teams have responded to 228 Illegal Dumping service requests and 421 Homeless Encampment cleanup service requests.

To date in February, LASAN CSLA teams responded to 928 Illegal Dumping service requests and 1,780 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 66,393 calls for service with an average wait time of 2 minutes and 24 seconds. There was a system error on Monday, February 5, 2019. This caused the stats to only be recorded for a few hours of the day.

CLEAN STREETS LA